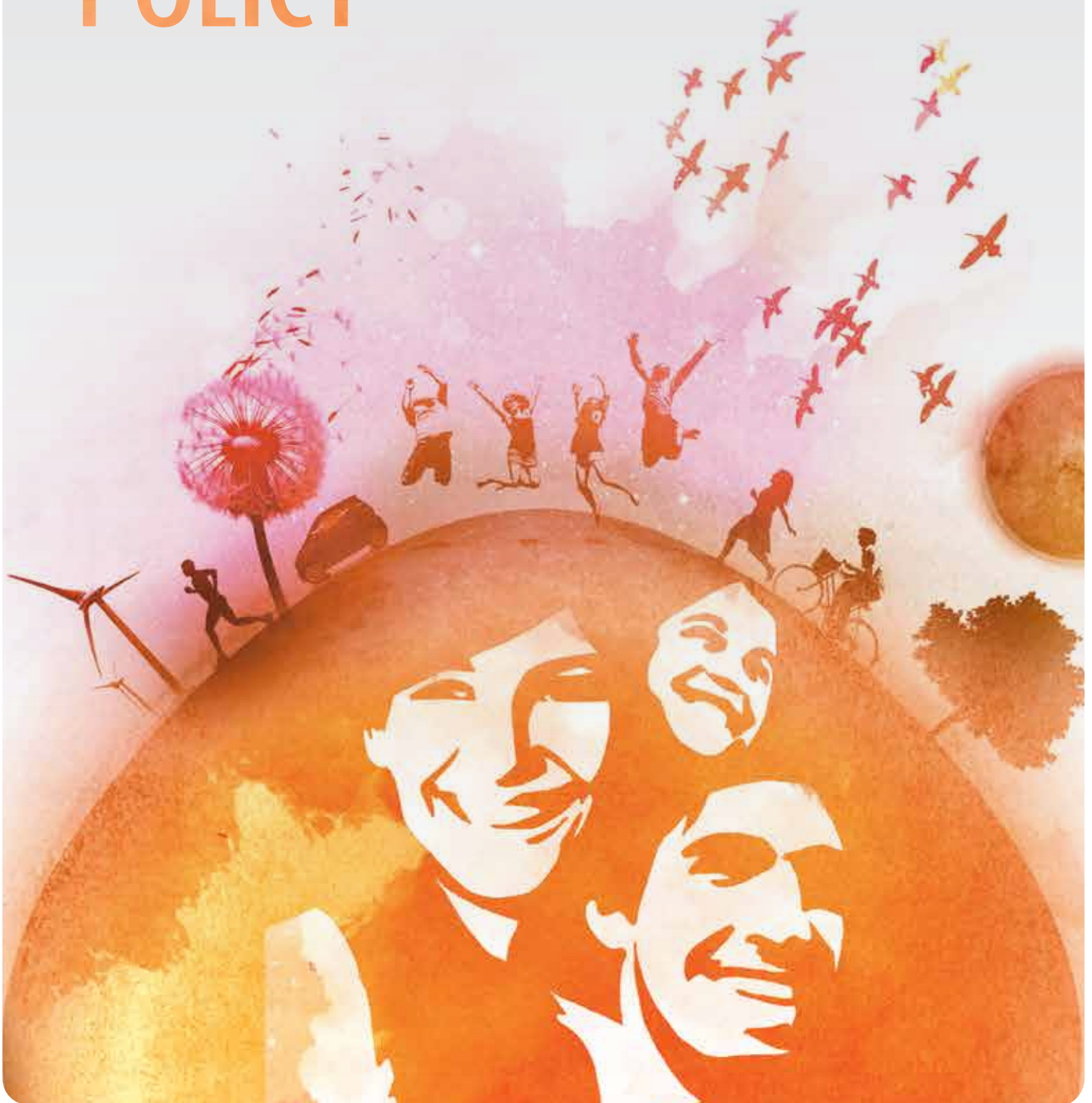


# CORPORATE RESPONSIBILITY POLICY



The Galp Energia Group,

through its top management, believes that a responsible organization must fully comply with all applicable legislation – general and/or specific – and must also include, in its culture, strategy, management actions and activities the principles and fundamental issues of Corporate Social Responsibility, as regards their ethical, social, economic and environmental dimensions, wherever these concern both the Organization’s relationship with its Collaborators, Suppliers, Customers and Shareholders, and its relationship with all those who, directly or indirectly, are affected by the Organization’s activities or depend on it, to a greater or lesser extent.

Therefore, the Organization hereby pledges to include Corporate Social Responsibility in its strategy and activities, in all its geographical locations, within all its contexts and realities, continuously improving the Organization’s performance in this area, mainly aiming to turn Corporate Social Responsibility into a mainstay of management and value creation for Shareholders, Collaborators, Customers, Suppliers and Society at large, converging towards sustainable development and corporate excellence.



Accordingly,  
the Galp Energia Group will endeavor to:

- Establish Corporate Social Responsibility as one of the Organization's core values, at all the geographical locations and realities where it operates, regardless of their respective contexts, actively seeking to promote employment and professional training, and encouraging the filling of skilled jobs by members of local Communities;
- Take responsibility for the impact of its decisions and activities on the Community, Economy and Environment, encouraging and supporting, at the same time, any scrutiny conducted by appropriate Institutions, as well as any resulting consequences;
- Be transparent about its adopted policies and procedures, through a clear, accurate, complete and responsible communication, providing all factual information in a timely manner, using tools available to the Stakeholders;
- Promote an ethical behavior based on the Values of honesty, equity and integrity, showing a permanent concern for People, Economy and Environment;
- Recognize the Stakeholders' right to be heard, creating an engagement platform that ensures their expectations are taken into account in decision-making and activities development;
- Respect the Rule of Law and make every effort to ensure the Organization, as a whole, always acts in accordance with national and international laws, rules, regulations and good practices applicable to its activities;
- Respect and promote Human Rights, ensuring, whenever this is feasible, action plans and mechanisms for non-collusion and for the resolution of non-compliances as regards the discrimination of vulnerable groups, civil and political rights, and economic, social and cultural rights;
- Respect and enforce the Fundamental Rights at Work, as defined by the ILO (International Labour Organization), supporting freedom of association and effectively acknowledging the right to collective bargaining, refusing any kind of forced or compulsory labor, child labor or discrimination at the workplace, including where its suppliers are concerned;
- Maintain an adequate level of working conditions and social protection for its Collaborators, promoting health and safety, human development and professional workplace training;
- Implement operational practices to fight all types of corruption, including extortion and bribery, and encourage responsible political involvement, fair competition and the respect for property rights;
- Promote increasing environmental awareness and responsibility among all Stakeholders, adopting a precautionary approach to the environmental hazards surrounding its activity, namely regarding pollution prevention, conservation of natural resources, biodiversity and ecosystems, upholding its commitment to develop and consolidate a strategy for climate change;

- Encourage the development and the use of environmentally friendly technologies, such as alternative fuels and energies, renewable energies and, at the same time, energy efficiency and sustainable mobility;
- Promote a mutually fruitful relationship with Customers, adopting the best practices in terms of fair and responsible marketing, by providing factual, impartial and transparent information, in order to promote sustainable consumption, health and safety;
- Create tools and services for support, complaints, dispute resolution, protection of Clients' data and privacy, providing as well, whenever applicable, access to minimum and essential services;
- Promote the development of the Communities where it deploys its activity through social investment and philanthropic actions, donating money, time or goods;
- Implement a Corporate Social Responsibility Management System able to set social, environmental and economic goals and objectives, in accordance with the established Policy, making it possible to evaluate the Organization's performance and revise objectives, in a context of continuous improvement;
- Promote the axes of its strategic performance: Education, Road Safety & Prevention, Health & Well-Being, Environment & Energy Efficiency, Industrial Culture & Heritage, with the help of Corporate Volunteers, whenever this is in the public interest, namely through the activities of Galp Voluntária;
- Make this Policy widely known among Stakeholders, in a responsible and transparent manner, by in forming them of the Group's commitment with Corporate and Social Responsibility.

For any question related to the Corporate Responsibility Policy contact:  
[responsabilidade.corporativa@galpenergia.com](mailto:responsabilidade.corporativa@galpenergia.com)





[www.galpenergia.com](http://www.galpenergia.com)