

Business Continuity Policy

Context

The occurrence of an incident, either from natural, human or technological causes, can have a significant impact on Galp businesses and on society as a whole.

Galp assumes the importance of being prepared for the occurrence of incidents, caused by disruptive events, with impact on its business continuity and in the fulfillment of its mission.

Company's Position

The Business Continuity Policy is applicable to all critical business areas, to physical and technological support infrastructure, as well as to human resources and suppliers involved. Therefore, Galp is committed to:

- Develop a Business Continuity Management System, aligned with best practices, in order to ensure the recovery of businesses, products and services, after the occurrence of an incident, within an acceptable time frame and scope.
- Ensure the safety of employees, customers, suppliers and other stakeholders in the occurrence of a disruption.
- Support the recovery of priority activities, in crisis situations, through an adequate response structure.
- Develop Business Continuity Plans which may be activated in case of occurrence of an incident impacting operation.
- Establish preventive and resilience levels to reduce the impact and the probability of disruption events in operations.
- Promote awareness of business continuity across the organization and its key stakeholders.

Final Statement

Galp is aware of the importance of the resilience of its operations and is committed to promote a Business Continuity Management System to reduce to acceptable levels the likelihood and the impact of disruptive events.